- "Warranty" extend to only the system purchased from us and nothis add on features or accessories of the system obtained from else where, for a period of one year. From the date of first sale to the dealer/end user. Broadly the terms and conditions of the warranty as per industrial practices and norms. Among others, it covers the following clauses:
- 1. The customer shall be responsile for providing proper power source, a standrad servo voltage stabilizer/UPS, dust and humidity control and air- conditioning as prescribed. Any damages due to deviations from these at the custumer end, will not be cover under this aggreement. Th maintenance dose not cover maintenance of voltage stabilizer, air conditioners, humidity / dust controller etc.
- 2. Installation of systems , with in the metropolitan cities and wherever our branch offices function , will be under taken either by us or by our authorised dealer representatives.
- 3. Where installation is at outstation, warranty cover may be obtained from our nearest office or dealer net-work as arranged for. It is incument on the owner to arrange for the system to be back loaded for such attention or alternatives accept liability for travel stay expenses of the visiting engineer. In the case of maintenance at field office the customer should agree to the follow the disconnection procedure and tranport the system to field office at his own cost and risk.
- 4. Any damage caused to the equipment during packaging or transport will not be covered by the warranty inherent in this agreement. After performing the required maintenance, we will pack the equipment and the customer will have to arrange to transport it back to his site at his own cost and risk. Transportation of the equipment, irrespective of the mode, as per the advice of the customer, is solely at the risk and cost of the customer. It is suggested that the customer obtains Transit Insurance cover as a measure of safety.
- 5. This warranty extends only to problems arising out of normal functioning of equipment and does not cover breakdown or services spares cost arising out of any circumstances not normal. The agreeement specifically excludees damages caused due to fire, theft, riots, accidents and other exceptional circumstances, for which insurance is recommended.