

TERMS & Conditions

1. The Warranty period is one year depending upon mutual agreement between both the supplier and the buyer. This is as specified in the offer or on terms & conditions of supply.
2. The Warranty Covers repairing/replacement of any defective hardware of the machine, contingent to these defects having arisen only out of manufacturing defects brought to the Authorised Service Centre in writing on or before the date of the expiry of Warranty Period.
3. The batteries, the cables, software (if any) and any other items specified by us from time are not covered under Warranty.
4. The Warranty:
 - a) On site Warranty (OSW)
the support is provided to the Customers' at their site, where the machine is installed.
 - b) Carry In Maintenance (CIM)
it is the responsibility of the Customer to bring the machine to our Service Centre, and get it collected after necessary servicing.
5. The Warranty will be void if the machine is opened or any part replaced by unauthorised service people/engineers.
6. Any breakage or damage arising from /due to mishandling is not covered under this Warranty.
7. The machine will be accepted for maintenance only if the Serial Number of the machine matches with the Serial Number on the Warranty card. The Service record must be made available to the Service Engineer for inspection each time he visits.
8. Replacement of the machine during Warranty is absolutely ruled out except if the failure is reported on installation.
9. This Warranty is not applicable for any damages caused by major fires, damage caused by abnormal inflow from the supplying source and against natural calamities etc.
10. All disputes subject to DELHI jurisdiction.
11. For all service related issues, contact : COMPACT SYSTEMS PVT LTD.
C-61/2, ARJUN NAGAR, NEW DELHI - 110029. TEL. : 011-6167981/6167982



IMPORTANT

The detachable portion of the Warranty Card must reach us signed with seal by authorised person within 15 days from the date of installation. Non receipt of this Card may nullify the Warranty commitments