

| शिकायत निवारण                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | GRIEVANCE REDRESSAL                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| <p>यदि आप बिजली विभाग द्वारा दिए गए अपनी शिकायत के जवाब से संतुष्ट नहीं हैं, तो आप उपभोक्ता शिकायत निवारण फोरम के पास ऐसी शिकायत दर्ज कर सकते हैं—</p> <p>अध्यक्ष,<br/>उपभोक्ता फोरम, अंडमान तथा निकोबार प्रशासन,<br/>होलीकल्वर रोड, पोस्ट - हैडो, पोर्ट ब्लेयर, पिन-744102<br/>फोन/फैक्स संख्या 03192-244822, ईमेल - andcgrf@rediffmail.com</p> <p>उपभोक्ता निवारण फोरम के आदेश के खिलाफ अपील विद्युत लोकपाल के पास दर्ज की जा सकती है—</p> <p>विद्युत लोकपाल, विद्युत लोकपाल कार्यालय, 2 तल,<br/>एचएसआईआईसी कार्यालय परिसर,<br/>वाणिज्य निकुंज परिसर, उद्योग विहार, फेस - V, गुडगांव, (हरियाणा),<br/>फोन संख्या - 0124-2875304, टेलीफैक्स-0124-2342853,<br/>ईमेल-vkkhanna2002@gmail.com</p> | <p>If you are not satisfied with the response of Electricity Department to your complaints, you can file a complaint with the Consumer Grievance Redressal Forum (CGRF).</p> <p>The Chairman,<br/>Electricity CGRF, A &amp; N Administration, Horticulture Road,<br/>Haddo Post, Port Blair - 744 102,<br/>Phone / Fax : 03192-244822, e-mail: andcgrf@rediffmail.com</p> <p>An appeal against the Consumer Grievance Redressal Forum Order can be filed with the Electricity Ombudsman.</p> <p>The Electricity Ombudsman<br/>Office of the Electricity Ombudsman, 2nd Floor, ASIID Office Building,<br/>Vaniya Nikunj Complex, Udyog Vihar, Phase V, Gurgaon (Haryana)<br/>Phone: 0124-2875304, Telefax: 0124-2342853<br/>e-mail: vkkhanna2002@gmail.com</p> |
| <p><b>NOTE:</b> In case of complaint regarding interruption of supply please ring up Telephone No.:-<br/>232786, 233523, 233522, 229840, 233530, 233524, 250258, 260974, 258730, 255220, 283923, 254670, 225030, 244323.<br/>(For further details please contact any of the site officer or Revenue accountant (HQ) division at telephone No. 232593 or 232786)</p>                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |

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COUNTERSIGNED  
Secretary (A.A.J.V.S)